

Why choose Auscare?

When choosing Auscare to be your Home Care Package Provider, we are committed to providing you with the highest quality care and services. We acknowledge and respect your choices, and show you the dignity your life deserves. Australians choose Auscare as their Home Care Package Provider to access flexibility, choice and control in the care they receive. **To meet our promise of customised care plans for your independence and comfort, our Community team offer:**



VALUE FOR MONEY

Transparency and control with our monthly itemised accounts. Design your own package to meet your needs and preferences.



24/7 FLEXIBLE SUPPORT

Unlike other service providers, Auscare staff are available at any time of day or night, 7 days per week, 365 days a year.



EXCEPTIONAL CUSTOMER SERVICE FROM EXPERIENCED & QUALIFIED TEAM

Our staff are qualified, trained by our in-house registered training organisation and supported to provide safe and high quality care. We specialise in nursing, allied health and complex care, so we can continue to support you as your needs change.



CHOICE & CONTROL

Choose what care and/or support services you want and require.

Free Auscare Consultation

For a free consultation and further information and eligibility contact us today.



Since 2009, Auscare Group is proudly Australia's most diverse health care provider. We are a WA family owned and operated and pride ourselves on our family first approach, starting with our team of nurses, carers and operations staff. **We carefully choose, train and develop our staff to ensure the delivery of the highest level of service to the following sectors:**

AUSCARE STAFFING AGENCY



An ISO 9001 standards accredited agency, specialising in providing staffing solutions to the Aged, Disability and healthcare sectors.

COMMUNITY SERVICES



Providing short and long term 24/7 customised support to people in their homes to enable them to maintain their independence.

DISABILITY SERVICES



A Registered NDIS Provider and Registered Insurance Commission of Western Australia offering a variety of flexible support 24/7 to people in their home and local community.

TRAINING ORGANISATION



A Registered Training Organisation (RTO) delivering nationally accredited courses and non-accredited short courses.

Contact Auscare

184A Shepperton Road
East Victoria Park, WA 6101

CALL: 08 6364 3917

EMAIL: admin@auscaregroup.com.au



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Home Care Packages

Exceptional People,
Extraordinary Support!



08 6364 3917

www.auscaregroup.com.au

About Auscare Home Care Packages

Auscare Home Care Packages are a flexible option for people who want more choice and control and are aimed at older Australians with an ongoing need for in-home care and also complex care needs.

One of the many benefits of a Home Care Package, is you decide how involved you want to be in the services you require. It is your choice what care and/or support services you want, instead of a set menu. Auscare will keep you informed every step of the way.

The level of government funding you will receive will vary depending on the level of Home Care Package that you have been allocated by the ACAT assessment team.

There are 4 levels of Home Care Package support available. This is to accommodate those who may require a little help each week to those who may need more substantial daily assistance and support.

Access Auscare Home Care Packages in 4 simple steps

To access Auscare's Home Care Package easily, we've outlined the four steps you and/or your assisting family members, carers or loved ones should follow:

STEP 1 CONTACT MY AGED CARE & COMPLETE ASSESSMENT

Call 1800 200 422 or visit www.auscaregroup.com.au to discuss your need for services. This discussion will trigger an Aged Care Assessment Team (ACAT) review.

STEP 2 RECEIVE A LETTER OF 'LEVEL OF CARE' INDICATION

After your ACAT assessment, you'll receive a letter that indicates what level of care is recommended, where you are placed on the National Priority list, and approximately when your package will be assigned.

STEP 3 CONFIRMATION & ACCESS OF SERVICES

You'll receive a confirmation letter when your package has been assigned. It contains a referral code that allows you to access services.

STEP 4 ACTIVATE HOME CARE PACKAGE

Call Auscare Community to assist in activating your Home Care Package. Our friendly team will ensure you receive expert advice and the best level of support.



At Auscare,
we don't charge:

- Set-up fees
- Basic daily fee
- Exit fees

Four Levels of Tailored Care to Support You

LEVEL 1 Basic Needs Package

- Home support & maintenance
- Garden maintenance
- Trips to appointments and excursions

LEVEL 2 Low-Level Needs Package

- Home support & maintenance
- Garden maintenance
- Trips to appointments and excursions
- Shopping support

LEVEL 3 High-Level Needs Package

- Personal care & wellbeing
- Home support & garden maintenance
- Trips to appointments and excursions
- Shopping support
- Complex nursing

LEVEL 4 Complex Needs Package

- Complex nursing
- Personal care & wellbeing
- Home support & garden maintenance
- Trips to appointments and excursions
- Shopping support
- Community participation & companionship

Auscare also provides **Therapeutic Support** for you to stay agile, active and strong to do the things you enjoy. Take advantage of our **In-Home and Overnight Respite** care. We provide **Registered Nurses and Enrolled Nurses** that offer a range of services.