

Why choose Auscare?

When choosing Auscare to be your DVA Registered Provider, we are committed to providing you with the highest quality care and services. We acknowledge and respect your choices, and show you the dignity your life deserves. Australians choose Auscare as their DVA Registered Provider, to access flexibility, choice and control in the care they receive. **To meet our promise of customised care plans for your independence and comfort, our Community team offer:**



24/7 FLEXIBLE SUPPORT

Unlike other service providers, Auscare staff are available at any time of day or night, 7 days per week, 365 days a year.



EXCEPTIONAL CUSTOMER SERVICE FROM EXPERIENCED & QUALIFIED TEAM

Our staff are qualified, trained by our in-house registered training organisation and supported to provide safe and high quality care. We specialise in nursing, allied health and complex care, so we can continue to support you as your needs change.



CHOICE & CONTROL

Choose what care and/or support services you want and require.



08 6364 3917

www.auscaregroup.com.au

Since 2009, Auscare Group is proudly Australia's most diverse health care provider. We are a WA family owned and operated and pride ourselves on our family first approach, starting with our team of nurses, carers and operations staff. **We carefully choose, train and develop our staff to ensure the delivery of the highest level of service to the following sectors:**

AUSCARE STAFFING AGENCY



An ISO 9001 standards accredited agency, specialising in providing staffing solutions to the Aged, Disability and healthcare sectors.

COMMUNITY SERVICES



Providing short and long term 24/7 customised support to people in their homes to enable them to maintain their independence.

DISABILITY SERVICES



A Registered NDIS Provider and Registered Insurance Commission of Western Australia offering a variety of flexible support 24/7 to people in their home and local community.

TRAINING ORGANISATION



A Registered Training Organisation (RTO) delivering nationally accredited courses and non-accredited short courses.

Contact Auscare

184A Shepperton Road
East Victoria Park, WA 6101

CALL: 08 6364 3917

EMAIL: admin@auscaregroup.com.au



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DVA Registered Provider

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People,
Extraordinary
Support!



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Veterans' Community Nursing Services

Auscare is supported with funding by the Department of Veterans' Affairs (DVA) to provide entitled persons with access to a range of quality health care and support services, including community nursing services.

We aim to enhance independence and health outcomes by keeping clients out of hospital and receiving care at home, to help maintain and improve quality of life.



PLAN individually tailored support

ENGAGE personalised approach

LIVE your dreams

Are You Eligible for DVA?

Veterans who hold a **Gold Card** are eligible for community nursing services.

Veterans who hold a **White Card** may be eligible for community nursing services and should contact us to help determine eligibility.

If you think you may be eligible for community nursing services, or aren't sure but would like to access services, contact Auscare and we'll help you through the assessment process.

I have been with Auscare for nearly three years and their services are outstanding. I would recommend them to anyone seeking support! The staff are very friendly, competent, punctual and considerate, particularly when family members are visiting. The managers are very approachable and respond to any requests immediately.

Peter, Auscare DVA client

Access Auscare DVA in 4 simple steps

To access Auscare's DVA's Nursing Services easily, we've outlined the four steps you and/or your assisting family members, carers or loved ones should follow:

STEP 1 CONTACT US FOR ASSISTANCE WITH DVA APPROVAL	Call 1800 200 422 or visit www.auscaregroup.com.au
STEP 2 REQUEST A REFERRAL	Request a referral from an authorised referral source; e.g. GP, treating doctor in a hospital, or hospital discharge planner.
STEP 3 MEET WITH US	Meet with us to finalise care needs and set a schedule.
STEP 4 ENJOY OUR HIGH QUALITY SERVICES	Auscare Group WA will deliver high-quality, personalised services which will be reviewed regularly in line with changing needs.

Free Auscare Consultation

Because we strive to make the process as easy as possible, Auscare encourages Veterans and their families to contact us directly for information about DVA community nursing services and eligibility on (08) 6364 3917.