

Why choose Auscare?

When choosing Auscare to be your Commonwealth Home Support Program (CHSP) Provider, we are committed to providing you with the highest quality care and services. We acknowledge and respect your choices, and show you the dignity your life deserves. Australians choose Auscare as their CHSP Provider to access flexibility, choice and control in the care they receive. **To meet our promise of customised care plans for your independence and comfort, our Community team offer:**



24/7 FLEXIBLE SUPPORT

Unlike other service providers, Auscare staff are available at any time of day or night, 7 days per week, 365 days a year.



EXCEPTIONAL CUSTOMER SERVICE FROM EXPERIENCED & QUALIFIED TEAM

Our staff are qualified, trained by our in-house registered training organisation and supported to provide safe and high quality care. We specialise in nursing, allied health and complex care, so we can continue to support you as your needs change.



CHOICE & CONTROL

Choose what care and/or support services you want and require.

Government Funded

Funded by the Australian Government, CHSP services work with you to maintain your independence rather than doing things for you, supporting a more independent and connected life.



Since 2009, Auscare Group is proudly Australia's most diverse health care provider. We are a WA family owned and operated and pride ourselves on our family first approach, starting with our team of nurses, carers and operations staff. **We carefully choose, train and develop our staff to ensure the delivery of the highest level of service to the following sectors:**

AUSCARE STAFFING AGENCY



An ISO 9001 standards accredited agency, specialising in providing staffing solutions to the Aged, Disability and healthcare sectors.

COMMUNITY SERVICES



Providing short and long term 24/7 customised support to people in their homes to enable them to maintain their independence.

DISABILITY SERVICES



A Registered NDIS Provider and Registered Insurance Commission of Western Australia offering a variety of flexible support 24/7 to people in their home and local community.

TRAINING ORGANISATION



A Registered Training Organisation (RTO) delivering nationally accredited courses and non-accredited short courses.

Contact Auscare

184A Shepperton Road
East Victoria Park, WA 6101

CALL: 08 6364 3917

EMAIL: admin@auscaregroup.com.au



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CHSP

Commonwealth Home Support Program

Exceptional
People,
Extraordinary
Support!



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www.auscaregroup.com.au

Auscare's Commonwealth Home Support Program (CHSP)

Auscare's Commonwealth Home Support Program is available for older Australians who require **entry-level support** services to live independently and safely at home.

Social Support & Activities

Social Support Group operates in various locations in the Perth Metro area, providing social group outings to our older Australians. These activities are designed to develop, maintain or support social connections. For those who would like to go on an all-day adventure, we provide the transport. All you need is to bring lunch or you can choose a meal to enjoy.

Home Modifications

Auscare provides our clients with a home modification service, where alterations are made to the layout and fittings of your home so that life can continue in a safe and independent environment. Home modifications can also improve your independence and confidence with your activities of daily living, as well as increase your safety and security in your home, allowing people to stay in their homes longer.



HOME MODIFICATIONS CAN INCLUDE:

- Accessible bathroom redesign
- Adding grab rails or ramps
- Adding safety locks and non-slip flooring
- Altering cupboard and bench heights
- Installing lever taps
- Widening of doorways



Cottage Respite

Auscare Cottage Respite Service is funded by the CHSP. Cottage Respite offers a home away from home environment with a friendly and cheerful atmosphere. Aged Care clients who choose to use the Cottage Respite service are offered flexible respite options.



COTTAGE RESPITE CLIENTS CAN ENJOY AND EXPERIENCE:

- Cottage in-house cooked meals
- 24-hour support, 7 days a week
- Qualified staff experienced in assisting people who are ageing and/or living with dementia
- Private room with access to a shared dining and lounge areas
- Flexible length of stay (day, evening, overnight or 24-hour care)

Day Centres and Groups

Auscare Day Centres and Groups are great for our older clients to enjoy social interaction activities and are designed to develop, maintain or support social connections while socialising, relaxing and having a laugh. A day out exploring the countryside, while enjoying a spot of lunch and making new friends along the way, is just one activity our day centres and groups hosts. **These activities cater to a variety of needs to improve your quality of life, which include:**

- Meeting new people & forming new friendship circles
- Enjoying day trips & new activities
- Relaxing & appreciating a change of scenery
- Outdoor walks & BBQs
- Light exercise classes

Allied Health

Auscare's experienced allied health teams consist of physiotherapists, occupational therapists, and occupational therapy assistants.

They will work with you to achieve your independence, wellness and goals, supporting you to:

- Learn or regain skills so you can continue to live independently in a safe environment
- Improve your mobility, balance, strength, wellbeing and endurance



Access Auscare CHSP in 4 simple steps

STEP 1 CONTACT MY AGED CARE & COMPLETE ASSESSMENT

Contact us online or on 1800 200 422 to discuss your need for services. This discussion will trigger a Regional Assessment Service (RAS) review.

STEP 2 RECEIVE LETTER FOR SERVICES

After your RAS assessment, you'll receive a letter that indicates what CHSP service is recommended.

STEP 3 CONFIRMATION & ACCESS OF SERVICES

Receive a letter when your CHSP has been assigned. It contains a referral code that allows you to access services.

STEP 4 ACTIVATE HOME CARE PACKAGE

Call Auscare Community to assist in activating your CHSP service.